



## **End of Life – Asentria DL 50 and DL 100 Products**

February 13, 2012

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Many Telecorp Products customers have the Asentria DL 50 and DL 100 products in their call centers. Asentria, our partner, has announced the official end of life for the DL 100 product, and has ceased selling the DL 50 product in anticipation of announcing the end of life for that product as well.

Telecorp will continue to support customers on active maintenance with these models.

However, for any new projects, or during any software or hardware upgrades, Telecorp recommends upgrading the data buffer to the latest Asentria model, the Teleboss T830. The DL50 and DL100 models were supported for nearly 10 years, so we expect that customers upgrading to the T830 model can expect a similar lifetime from the new model.

Please contact Telecorp Support if you have any questions or concerns.

References:

Telecorp Support - <http://www.telecorpproducts.com/support.html>

Asentria T830 - <http://www.asentria.com/products/t830.aspx>

Asentria DL 100 - <http://www.asentria.com/products/dl100.aspx>

Asentria DL 50 - <http://www.asentria.com/products/dl50.aspx>