

Get the most out of your company with Telecorp Products...

BackOffice Digital Recorder

from the CentrEE Suite

BackOffice Digital Recorder provides a variety of settings and options to deliver the results you are looking for.

- Mix any combination of digital and analogue
- Caller ID and digits dialed recorded
- Audio balancing on a per port basis
- Store calls anywhere on your network
- Archive management on a per channel basis



For over 22 years Telecorp Products, Inc has tailored communications solutions to fit specific call center needs.

Components include Real-Time Displays, Quality Monitoring / Call Logging, Historical Reporting, and Wall Displays to keep your team organized and informed.

Multiple services for comprehensive data are what sets Telecorp Products apart, placing *you* ahead of the competition.

Real Solutions for Real Problems

CentrEE BackOffice Digital Recorder

Your Solution: *BackOffice Digital Recorder*

Backoffice Digital Recorder runs as a full time utility recording all calls to and from every connected telephone. On those PBXs where caller ID is supported, it will also capture the caller ID and number dialed of every call make it part of the call record. XtR Backoffice Digital Recorder software resides on a PC/Server in the PBX room. Combined with either the Digital 04 or Digital 16 hardware solution that in turn are connected to the Digital Station Wiring. BackOffice Recorder provides a true digital centralized recording solution for large and small applications.

A choice of three supervisor positions

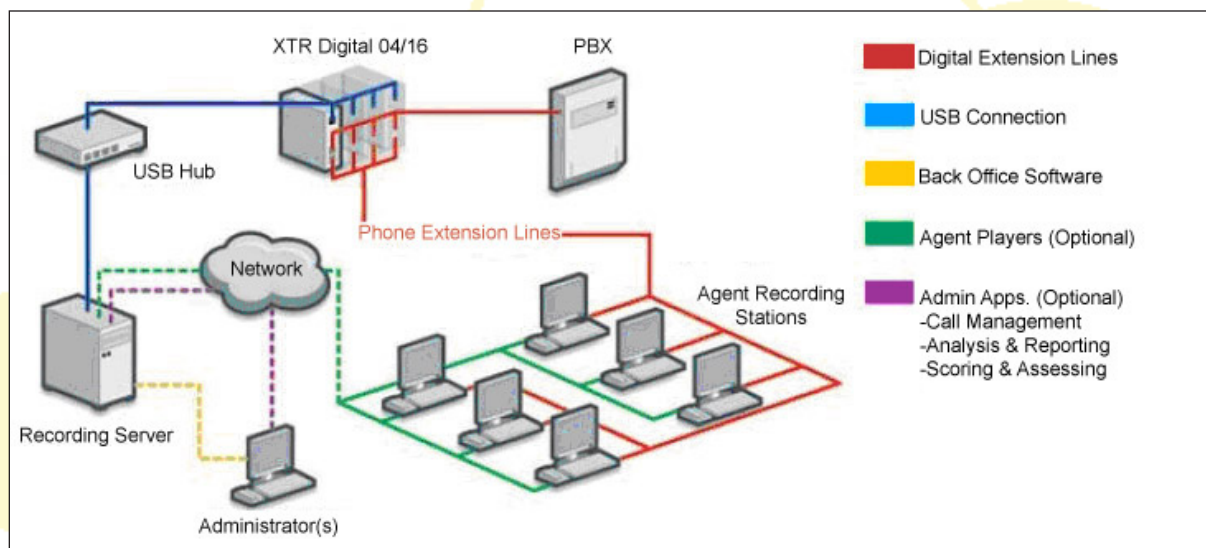
BackOffice Digital Recorder is paired with our professional supervisor packages:

- Call Manager Supervisor - a sophisticated search and playback application
- XtR Reporter Supervisor - all the features of Call Manager Supervisor plus graphical reports on call usage
- XtR Reporter Pro Supervisor - includes all of the features of XtR Reporter plus a sophisticated agent scoring and evaluation package

See our separate feature specifications sheets for Call Manager Supervisor, XtR Reporter Supervisor and XtR Reporter Pro Supervisor.

PBX telephone compatibility:

- Toshiba DK/CTX/CiX
- Telrad
- Tadiran
- Avaya Definity/Magix/IP Office
- Nortel Norstar, Meridian and BCM
- Siemens Hicom/Hipath
- Samsung DCS/iDCS/OfficeServ
- LG/Goldstar/Vodavi
- Panasonic KXTD/KXTDA/DBS HD & 576/ICX
- NEC NEAX/Elite/Aspire/IPK
- Inter-tel Axxess & Eclipse
- Alcatel



For more information, visit www.TelecorpProducts.com or call a Telecorp Sales Representative today at (800) 634-1012!



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